KRAFT HEINZ SKROCONE OGOLNE WARUNKI ZAKUPU TOWAROW I USLUG

THE KRAFT HEINZ COMPANY LIMITED TERMS AND CONDITIONS FOR THE PURCHASE OF GOODS AND SERVICES

1 Definicje i interpretacje

1.1 2GQLHVLHQLD GR ZV]HONLFK SU]HSLVyZ L OXE SU]HSLVHZ SRGGDZ\ ODZ RU LQG XVWDQRZLRQH]JRGQLH] QLPL L E G ZMRVX]FVKWDQH Z MDQGRRUGQDQFH RUGLQDQFH GR WDNLFK SU]HSLVyZ L OXE SU]HSLVHZ SRGGDZF]\FK]PLDQDPL SRSUDZHNUDFMH

1.2 3U]HSLV´ RR]QDF]D SU]HSLV OXE SU]HSLVHZ SRGGDZF]\FK

1.3 3U]HSLVDQH GR QLQLHMV]\FK ZDUXQNDFK MH OL QDVW SXM FH VáRZD L Z\UD*HQLD E G ']LH URERGF]H NWyU\ QLH MHVW VRE WXLUHLVHGW XVWDZRZR ZROQ\ RG SUDF\ OXE ZL WHRPOSHZLQZRPHDÀLWD*G\ F]áRQHN + X 'RVWDZF\ 8VWDZD R 2FKURQLH 3U]HSLV\ RGURWDQN KROLGD\ LQ WKH FRXQWU\ SU\ZDWQR FL PDM FH]DVWRVRZDQLH GO 8PRZ\ XVWDQRZLRQH]JRGQLH] WDNLP XVWDZRGDZFRZQ\PL NRGDPL SUDNW\N RUD] LQQ\PL ZVND]yZNDPL GZLHRQC\PL WH]JUHHG LQ ZULW 8U] G 2FKURQ\ 'DQ\FK 6XSSOLHU 8U] G 2FKURQ\ 'DQ\FK ORNDOQH XU] G\ XJUHHPHQW EHWZHHQ .UD XU] GRZH MHGQRVWNL UHJXODF\MQH RGSRZLHGQLH WU DKDQJHUR*ZRQH DQG RU 8VWDZ\ R 2FKURQLH 'DQ\FK Z RGQLHVLHQLX &KRQLH RVRERZ URFH XU LQ UHVSHFW 7RZDUWRZDU\ Zá F]DM F LFK F] ü OXE FRQWUDFW WKH 6XSSOLHU LV REWDL RVWDZFD PD GRVWDUF]\ü .OLHQWRZL]JRGQLH] SHyZLRQLHPL WKHU DORQH RU + - +HLQ] *URXS .OLHQW L ND*GD ILUPD NWRUD EH]SRVUHGQLR ZODGD KROGV DW LUPLH .OLHQWD]DUyZQR EH]SR UHGQLH F]FRQWUROOLQJ WKHP\WKRG LLQGLUHFWO\ Z NWyUHM ILUPD KROGLQJRZD OXE ILUP\ S.XUSHQWH SRVLDGD GR OX GF]LDá\ WKH SR]DUyZQR EH]SR UHGQLH OXE SR UHGQLH DQG SROLFLHV RI DQ HQWLW\ ZKHWK 3UDZRZDO FRQWUDGÁWDEOH RQWKHUZLVH SDWHQW\ DXWRUVNLH SUDZD GR ED] GDQ\FK SUDZD &RQWURO RSHUDWLRQ WUDQVDFWLRQ WR DQ DUHMHVWUDFMH ZKHWKHU GLUHFWO\ RU LQGLUHFWO\ RU ZKHWKHU E\ YRWLQJ RZQHUVKLS RU E\ FRQWUDFW RU RWKHUZLVH 'RVWDZFD RRVRED OXE ILUPD GR NWyUHM =DPyZLHQLH 3URKLELWHG SHUVRQ RU HQWLW\ WR ZKRP RU LQWR WKH $JUHHPHQW .UDIW +HLQ] $IILOLDWH PHDQV DQ\ FRPSDQ\ RI 7KH .UDIW +HLQ] &RPSDQ\ 2UGHU DQ\ RUGHU IURP .UDIW +HLQ] *RRGV DQG RU 6HUYLFHV 3 3ROLFLHV´ WKH SROLFLHV LQVWUXFW LQ SODFH IURP WLPH WR WLPH 6HUYLFHV WKH VHUYLFHV ZKLFK 6X +HLQ] SXUVXDQW WR WKH 6SHFLILFDWLRQ .UDIW +HLQ]¶ VSHFL *RRGV DQG RU 6HUYLFHV QRWLILHG L 6XSSOLHU WKH SHUVRQ ILUP RU FR DGGUHVVHG

PDNV\PDOQ\ WHUPLQ SáDWQR FL]JRC
PLDá]DVWRVRZDQLH

-H OL MDNLHNROZLHN NZRW\ E G QDOH*QH .OLHQWRZL RG 'RVWDZF\ .OLHQW E G]LH XSRZD*QLRQ\ GR VNRU]\VWDQLD] SUDZD GR RGOLF]HQLD WDNLFK NZRW RG ZV]HONLFK SáDWQR FL QDOH*Q\FK 'RVWDZF\ SU]H] .OLHQWD]JRGQLH] OXE Z RGQLHVLHQLX GR WHM 8PRZ\ OXE LQQ\FK XPyZ

*ZDUDQFMH L -DNR ü

'RVWDZFD R ZLDGF]D L]DSHZQLD .OLHQWD *H WRZDU\ L LFK RSDNRZDQLH RUD] R]QDF]HQLH E G
D Z\SRVD*RQH Z RGSRZLHGQLH NRPSOHWQH RUD]]UR]XPLDOH LQVWUXNFMH Z M]\NX DQJLHOVNLP GRW WUDNWRZDQLD PRQWD*X Z\NRU]\VWDQLD L OXE SU]HFKRZ\ZDQLD WRZDUyZ
E]JRGQH]H 6SHF\ILNDFM RUD] ZV]HONLPL LQVWUXNFMDPL RG .OLHQWD RUD] ZV]HONLPL Z\PDJDQLDPL QD =DPyZLHQLX L]DZDUW\PL Z WHM 8PRZLH
F VDW\VIDNFMRQXM FHM MDNR FL EH]SLHF]QH ZROQH RG ZDG Z PDWHULDOH L Z\NRQDQLX RGSRZLHGQLH GR]DPLHU]RQHJR FHOX LFK Z\NRU]\VWDQLD F]\ WDNL FHO MHVW GRP\ OQ\ F]\ ]RVWDá RQ Z\UD(QLH RNUH ORQ\ Z 6SHF\ILNDFML =DPyZLHQLDFK OXE 8PRZLH
G]JRGQH]H ZV]\VWNLPL RGSRZLHGQLPL SU]HSLVDPL L NRGDPL SU]HP\VáRZ\PL
H FL OH RGSRZLDGDü MDNR FLRZR LOR FLRZR L RSLVRZR SUyENRP GRVWDUF]RQ\P SU]H] 'RVWDZF L
I]JRGQH] =DVDGDPL

'RVWDZFD JZDUDQWXMH L]DSHZQLD .OLHQWD *H XVáXJL E G
D Z\NRQDQH FL OH Z]JRG]LH] =DPyZLHQLHP 6SHF\ILNDFM L ZV]\VWNLPL RGSRZLHGQLPL SU]HSLVDPL L NRGDPL SU]HP\VáRZ\PL RUD] E G]JRGQH] LQQ\PL Z\PDJDQLDPL R NWyU\FK .OLHQW SRLQIRUPXMH 'RVWDZF Zá F]DM F EH] RJUDQLF]H =DVDG\ RGQRV] FH VL GR PLDHMZ FDWyU\P XVáXJL PDM]RVWDü Z\NRQDQH
E Z\NRQDQH SU]H] RGSRZLHGQLR Z\NZDOLILNRZDQ\ L SU]HV]NRORQ\ SHUVRQHO] QDMZ*V] VWDUDQQR FL L QDMOHSV]\PL XPLHM WQR FLDPL L]]DFKRZDQLHP QDMZ*V]\FK VWDQGDUGyZ MDNR FL RGSRZLHGQLFK GOD .OLHQWD L MDNLFK PR*QD RF]HNLZDü RG GR ZLDGF]RQHJR
]DNUHVLH L]áR*RQR FL XVáXJL L WDNL SHUVRQHO E G]LH VL]DR 0O E0ÁL

G ZVWU]\PDü]DSáDW]D 7RZDU\ L O
Z\ZL]DQLD VL] Z\PDJD]JRGQ\FK] 8PRZ =DPyZLHQLHP
F]\ 6SHF\ILNDFM L OXE
H Z\PDJDü]ZURWX]DSáDW\ ND*GHM F] FL FHQ\ ]D 7RZDU\ L OXE
8VáXJL]DSáDFRQHM MX* SU]H] .OLHQWD

8EH]SLHF]HQLH

'RVWDZFD QD VZyM ZáDVQ\ NRV]W]DZU]H] SRZD*DQ\P XEH]SLHF]\FLHOHP RGSRZLHGQLH XEH]SLHF]HQLH QD SRNU\FLH U\]\ND L]RERZL]D NWyUH PRJ SRZVWDü] W\WXáX Z\NRQ\ZDQLD WHM 8PRZ\

3RXIQR ü

'RVWDZFD]DFKRZD L]DSHZQL SRXIQR ü ZV]\VWNLFK LQIRUPDFML XMDZQLRQ\FK OXE X]\VNDQ\FK Z Z\QLNX UHODFML VWURQ]JRGQLH] 8PRZ L QLH Z\NRU]\VWD DQL QLH XMDZQL W\FK*H LQIRUPDFML GOD FHOyZ SUDZLGáRZHJR Z\NRQDQLD WHM 8PRZ\ MH OL 'RVWDZFD QLH SU]HGVWDZLD *SRXIQD LQIRUPDFMD MHVW OXE VWDáD VL F] FL ZáDVQR FL SXEOLF]QHM LQDF]HM QL* Z Z\QLNX QDUXV]HQLD]RERZL]DQLD GR]DFKRZDQLD SRXIQR FL]JRGQLH] W\PL :DUXQNDPL]RVWDáD XMDZQLRQD QLH]DOH*QLH SU]H] VWURQ WU]HFL XSRZD*QLRQ GR MH\PDJDZHQLD LHáQLHM EXMDZQLHQLD]JRGQLH] PDM F\P]DVWRVRZDQLH SUDZHP OXE SRVWDQRZLHQLHP V GX OXE RUJDQX U] GRZHJR OXE XU] GX R NRPSHWHQWQHM MXU\VG\NFML

'RVWDZFD QLH E G]LH PyJá LQIRUPRZDü OXE Z LQQ\ VSRVyE XSXEOLF]QLDü LVWQLHQLD OXE XMDZQLü SRVWDQRZLH WHM 8PRZ\ EH] ZF]H QLHMV]HM SLVHPQHM]JRG\ .OLHQWD

:áDVQR ü ,QWHOHNWXDOQD

:V]\VWNLH PDWHULDá\ Zá F]DM F ZV]HONLH 6SHF\ILNDFMH GRVWDUF]RQH SU]H] .OLHQWD RUD] LFK NRSLH E G ZáDVQR FL .OLHQWD L]RVWDQ Z\NRU]\VWDQH W\ONR GOD FHOyZ QLQLHMV]HM 8PRZ\ RUD]]RVWDQ]ZUyFRQH SU]H] 'RVWDZF QDW\FKPLDVW QD * GDQLH .OLHQWD QD Z\á

5R]ZL]DQLH 8PRZ\

2FKURQD GDQ\FK

16.1 .D*GD]H VWURQ]JDG]D VL QD SU]HVWU]HJDQLH SRGF]DV Z\NRQ\ZDQLD VZRLFK]RERZL]D Z UDPDFK QLQLHMV]HM XPRZ\ ZV]\VWNLFK RERZL]XM R\FKURQL]H SU]HG ZyZF] Z]DNUHVLH GRW\F] F\P ND*G]H VWURQ

16.2 =DUyZQR .UDIW +HLQ] MDN L 'RVWDZFD E G Z SHáQL SU]HVWU]HJDü VZRLFK]RERZL]D QD PRF\ 52'2 á F]QLH] RERZL]NDPL]ZL]DQ\PL] SU]HWZDU]DQLHP GDQ\FK RVRERZ\FK GRVWDUF]RQ\FK OXE X]\VNDQ\FK Z]ZL]NX] Z\NRQDQLHP QLQLHMV]HM 8PRZ\ 1LQLHMV]DX[NOSHáQLD]RERZL]DQLD VWURQ Z\QLNDM FH] SU]HSLVyZ R RFKURQLH GDQ\FK DOH QLH]ZDOQLD VWURQ QLH XVXZD DQL QLH]DVW SXMH *DGQ\FK]RERZL]D

16.3 : SU]\SDGNX JG\ 'RVWDZFD XGRVW SQLD 'DQH RVRERZH ILUPLH .UDIW +HLQ] PXVL XSHZQLü VL *H @QLH €0

3RVWDQRZLHQLD 2JyOQH

'RVWDZFD QLH VNRU]\VWD] SRZVWDáHJR SUDZD GR]DVWDZX SUDZD RJyOQHJR E G(LQQHJR GR 7RZDUyZ OXE LQQHM ZáDVQR FL Z RGQLHVLHQLX GR ZV]HONLFK NZRW QDOH*Q\FK SU]H] .OLHQWD 'RVWDZF\ ]JRGQLH] W 8PRZ E G(Z LQQ\ VSRVyE

1LF Z QLQLHMV]\FK :DUXQNDFK QLH E G]LH VWDQRZLü L QLH E G]LH VL XZD*Dü *H VWDQRZL R VSyáFH OXE ZVSyOQ\P SU]HGVL Z]L FLX SRPL G]\ SUDFRGDZF OXE SUDFRZQLNLHP E G(DJHQWHP D VWURQDPL

2Sy(QLHQLH Z VNRU]\VWDQLX E G(QLHVNRU]\VWDQLH] SUDZD OXE]DGR üXF]\QLHQLD]JRGQLH] OXE Z]ZL]NX] W 8PRZ QLH E G]LH VWDQRZLü]U]HF]HQLD VL]DQLHFKDQLD OXE RJUDQLF]HQLD SU]\V]áHJR VNRU]\VWDQLD] WHJR SUDZD E G(LQQHJR SUDZD OXE]DGR üXF]\QLHQLD DQL GR SRMHG\QF]HJR OXE F] FLRZHJR VNRU]\VWDQLD] WHJR SUDZD OXE]DGR üXF]\QLHQLD =U]HF]HQLH VL SUDZD]DGR üXF]\QLHQLD QDUXV]HQLD OXE QLHZ\ZL]LF]HQÀdLE LÀdL €–•`@]DUG D DZD*ƒ

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